

Digital Homework Planner (DHP) : Privacy Policy

This document describes the privacy policy for DHP, the digital planner system owned by Boomerang Education. This policy set out the rules on which any personal data collected from you or provided to us, will be processed. By using DHP, you are agreeing to this policy, which is considered part of the DHP terms of use.

Information collection and use

While using DHP, we may collect and use data about you, for example:

- Any written correspondence may be recorded.
- Your records of logging into DHP
- What device you are using to log in to DHP
- Any information that you have provided us, by email or through our website.

This information will be stored by Boomerang Education for as long as is necessary, in order to deal with any issues that arise when using DHP or otherwise.

We may also collect information of other users of DHP, for example:

- Student, Parent, Teacher and school staff information (outlined in the terms and conditions document)
- Information that is provided to us directly from the school's MIS system via Zinet Data Solutions.
- Any information that has been provided to us via our website.

Log Data

Similar to other online systems, we may collect information regarding your internet enabled device.

This information may include data such as your IP address, browser type, browser version, operating system, the pages you visit, and the times and dates you were logged in. This is statistical information about general usage of DHP, and does not identify any individual.

Cookies

DHP uses cookies to identify different users. Cookies are sent to your browser and stored on your computer's hard drive. Cookies help us to make sure your experience with DHP is good, and helps us to improve where possible. You can instruct your browser to disable cookies, by changing your browser settings. However, if you do not accept cookies, certain parts of DHP may not be available or perform properly.

Data and security

Your information, including but not limited to; name, email address and passwords are stored on secure servers in encrypted form. We do not disclose any of this information to anyone except if legally required to do so.

We strive to ensure your sensitive information is secure, so any sensitive information transferred between your browser and DHP is encrypted using Secure Socket Layer (SSL). To ensure full security, your browser should be able to validate the DHP SSL certificate.

Password:

When you first login to DHP, you get to set your password. This password can then be changed at any time by contacting your school admin user or Boomerang Support.

When choosing your password, it is important to choose a strong password that is not easy for a computer or someone who knows you well to guess.

Adding special characters such as @, ?, !, \$ can help make your password harder to guess, but also harder to remember.

Your information

Boomerang Education may use your information to contact you to provide you with information relevant to you, or to notify you about any changes to the DHP service.

Boomerang Education may disclose your personal information to any member of its group of companies, which means our subsidiaries, our ultimate holding company and its subsidiaries, as such words are defined in section of the UK companies Act 2006.

We will not sell your personal information to third-parties at all, or sell any data upon the event of Boomerang Education ceasing trading.

We may disclose your personal information to third parties in the following situations:

- If Boomerang Education or substantially all of our assets are acquired by a third party.
- If Boomerang Education sells any business or assets
- If Boomerang Education is under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our Terms and Conditions; or to protect the rights, property, or safety of any person.

Your rights

You can exercise your right to prevent us to process your personal data by contacting us at DHPhelp@boomerang-ed.com

Should you request access to any information held about you, Boomerang Education will process such request in accordance with the Data Protection Act 1998 as such may be amended, varied or supplemented from time to time and we may charge a fee for this.

Changes to this policy

Our privacy policy may change in the future, any changes will be posted on this page, and if the changes are significant, we shall notify you by email.

Further information about protection of personal data and the Data Protection Act

To find out more information about protecting your personal data please visit the Information Commissioner's Office website.